

What We're Learning About Guided Pathways: What if we started by thinking about plans?

Hana Lahr, Senior Research Associate

Michigan Guided Pathways Institute IV March 28-29, 2019



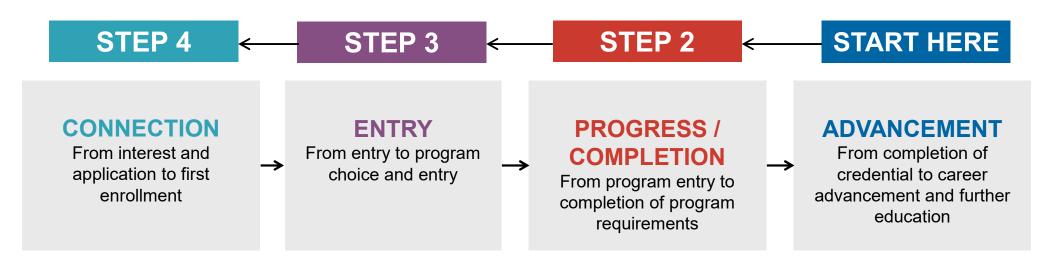
Agenda

- What we're learning about guided pathways
- Educational plans
- Program maps
- Meta-majors

What we're learning about Guided Pathways



Redesign, Starting with the End in Mind



- Market program paths
- Build pathways into high schools and adult education programs
- Help students explore options/ make fullprogram plan
- Integrate
 academic
 support into
 critical program
 gateway courses
- Clearly map out program paths
- Redesign advising/scheduling around maps/plans
- Monitor student progress, provide feedback and support as needed
- Align program outcomes with requirements for success in career-path employment and further education



Idealized Timeline for Implementing Guided Pathways at Scale

LAYING THE GROUNDWORK

3+ Years Prior to Pathways

- · Build capacity to collect, report, and use data
- Develop strategic goals and plan, focused on improving student outcomes
- · Implement at least one major innovation at scale

BUILDING A SENSE OF URGENCY

Year 1

- · Make the case for change
- Scrutinize current practice from student perspective

INTAKE AND ADVISING REDESIGN

Years 2-3

- Redesign intake to enable students to explore career/academic options and develop full-program plan by end of term 1
- Pilot integrated and contextualized academic support for program gateway courses
- Redesign scheduling and advising to support timely student advancement
- Plan upgrading of business process and IT systems and begin training staff

IMPROVED SCALE IMPLEMENTATION

Years 4-5

- Evaluate and improve pathways implementation
- Build academic and career communities within meta-majors
- Extend program pathways into high schools (start with dual enrollment) and adult ed programs

Year 1 Year 2 Year 3 Year 4 Year 5 Year 6

MAPPING PROGRAM OPATHWAYS

Year 2

- Organize programs into career-focused meta-majors
- Backward map all programs to jobs and transfer opportunities

INITIAL SCALE IMPLEMENTATION

Year 3

- Begin scale implementation of new student intake, planning, scheduling, and advising
- Reorganize learning outcomes assessment around meta-majors and maps
- Implement IT systems and business processes to support pathways
- Plan extension of program pathways into high schools and adult ed programs

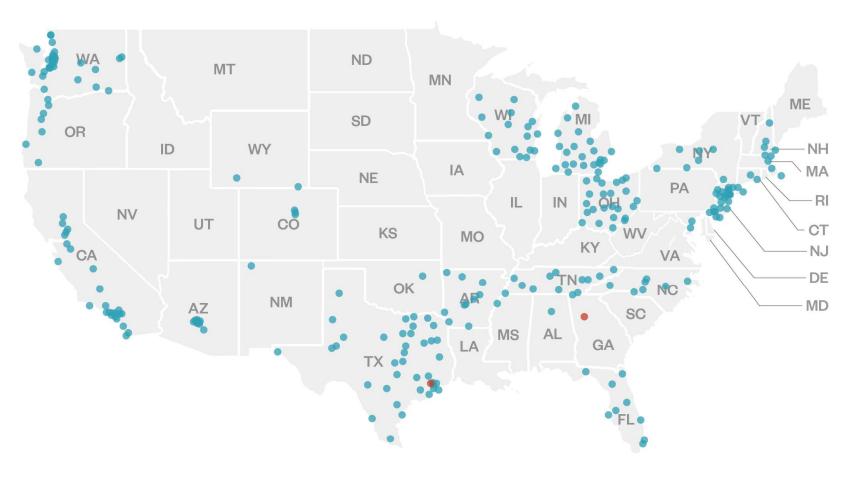
ONGOING IMPROVEMENT

Ongoing

 Institutionalize program review, improvement, and professional development within and across meta-majors



A National Movement: Colleges Implementing Guided Pathways

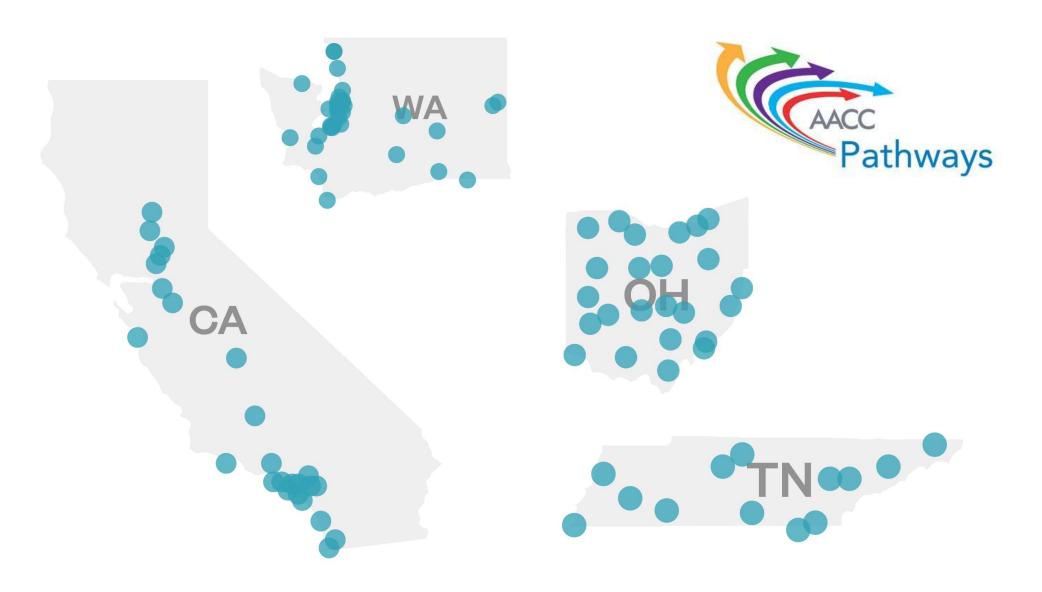


Institution Type

- Community College
- University

Updated February 2019

What We Are Learning Through State and National Research Projects



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Early M

Why Th Improv

By Davis Jenkins and T

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Postsecondary reform completion, increasing ing equity gaps in stuincreases and improveventually signal the to reform college pracbroad reasons why sta-

First, graduation and e term metrics, we will to get an indication of progress that predict l reforms much earlier. it is unlikely that long

Second, focusing on ne it can also motivate and students begin their co ing progress toward the progress in the first yea chances of program cost to introduce practices t

In this brief, we propo described above: Reservables long-term success, and are particularly import

measures are valuable individually, as a g reforms on students, and thus are more valuable REPORT | SEPTEMBER 2018

Building Guided Pathways to Community College Student Success

Promising Practices and Early Evidence From Tennessee

Davis Jenkins | Amy E. Brown | John Fink | Hana Lahr | Takeshi Yanagiura



CCRC COMMUNITY COLLEGE
RESEARCH CENTER

COMMUNITY COLLEGE RESEARCH CENTER | TEACHERS COLLEGE, COLUMBIA UNIVERSITY

Guided Pathways Essential Practices

Clarify paths to student end goals

- Meta-majors
- Program maps
- Career + transfer information
- Math pathways

3 Keep students on path

- Monitoring progress on plan
- Intrusive support
- Frequent feedback
- Predictable scheduling

2 Help students get on a path

- Early career/transfer exploration
- Academic and financial plan
- Integrated & contextualized academic support

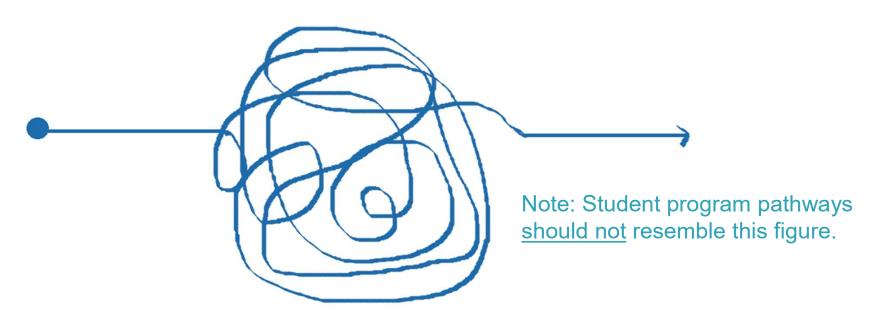
4 Ensure students are learning

- Field-specific learning outcomes
- Active learning throughout
- Field-relevant experiential learning

As our research focus has evolved,



our understanding of guided pathways implementation has become more complex.



Guided pathways: Complicated and compelling

What do we mean by _____?

multiple

at scale

concurrently

institution-wide

complementary

transformational

contextualized

Guided Pathways Mindset Shifts

FROM:	TO:
Transfer vs. CTE, credit vs. non-credit	Career-connected transfer paths or livable-wage job w/ clear degree path
Full-time vs. part-time	On-plan vs. off-plan
Job/transfer support for near completers	Career/transfer exploration and planning for <i>all students</i> from the start
Standardized placement tests	Multiple measures and in-class diagnostic assessment
Pre-requisite remediation	Integrated/contextualized academic support
Algebra and English comp "gatekeepers"	Critical program courses (including field-appropriate math)
In-class vs. co-curricular	Program-relevant active/experiential learning

Educational plans – a core pathways idea

The goal: every student builds a fullprogram educational plan by the end of term 1 (or year 1)

- Why start with plans?
- Why are plans important?
- How are plans different than maps?

What makes a good education plan?

- Covers entire program (through completion) and is based on the program maps
- Customized for each student to account for:
 - Prior credits (transfer, APA, DE, PLA, etc.)
 - Educational goals and personal interests (electives)
 - Transfer destination and major
 - Timeline to completion
- Contains at least 1 program course in first term, and 3 program courses in year 1
- Includes experiential learning opportunities
- Easily accessible to students, advisors, faculty
- Is regularly updated to reflect any changes to students' plan
- Tied to scheduling and registration process and locked into student information system

Student perspectives on educational plans

- One-on-one interviews with 149 students across the City Colleges of Chicago
- Subset of questions focused on the roll-out of pathways practices
- 48 students expressed a clear opinion about their experience with pathways practices
 - 37 students expressed something positive about GP
 - 4 students expressed a critique or downside of GP
 - 19 students expressed frustration related to pathways implementation

Student perspectives on educational planning

- Most student reacted positively to guided pathways practices
 - Program maps <u>simplified</u> educational planning
 - Having a plan <u>motivated</u> students towards completion
 - Student appreciated <u>integrated supports</u> advisors played an important role in helping make meaning during the educational planning process
- A few students, however, voiced concerns, mainly related to challenges with <u>implementation</u>, e.g. confusion and technical glitches.



Motivating students towards next steps

One student said that his educational plan is "something I look up to, something that is motivating me that if you can do this by fall 2017, you're going to be at UIC [University of Illinois at Chicago]."



Seeing progress towards completion

I find [the pie-chart] really helpful.... Like you're on the right track. And it gives you a boost, like, 'Oh I'm almost done. I'm at 60 percent."





Reassuring students that they're on the right track

One student said that, prior to creating an educational plan, she questioned, "Am I on the right path? Am I missing a class? Am I going to forget something?" ... "[The educational plan] really made me feel at ease because I was able to see my next step and not have to worry.



...and reassuring parents

Another student described how this assurance was also helpful to her parents: "I remember feeling at peace and being able to go home and tell my parents 'Okay, so here's the plan.... Don't freak out, I've got this under control.' They were like, 'Cool."

Program mapping

Q



Programs / Paying for College / Tours & Questions / Student Services / Apply Now

Elementary Education (K-5)

A > Academics > Academic Programs > Programs >

Request More Information | Print Map

Transfer Teaching, Elementary Education (K-5) Associate of Science in Teaching A day in the life Elementary education requires patience, creativity and a passion for helping students learn. Teachers are on their feet a lot and spend hours outside the classroom preparing lessons. Few professions are

Three reasons to consider this program.

EDU 101 Introduction to Teaching 🔊

ENGL 1010 Composition I
MATH 1530 Introductory Statistics

SPCH 1010 Fundamentals of Speech

EDU 111 Intro to Education of Exceptional Childr... 🔎

1st Spring

ENGL 1020 Composition II BIOL 1110 General Biology I

ARTH 1030 Art Appreciation 💸

MATH 1410 Number Concepts/Algebra Structures

GEOG 2010 World Regional Geography
ENGL 2110 Survey of American Literature I

HIST 2010 Survey of US History I MATH 1420 Problem Solving Geometry

GEOL 1040 Physical Geology 💸

EDU 211 Educational Psychology

HIST 2020 Survey of US History II
POLS 1030 American Government

MSC 1012 Introduction to Physical Science
Humanities Elective

1st Fall

Nov Register

Oct See Coach/Advisor

Sept EDU Advising Session

FAFSA

Apr **Register**

> Mar See Coach/Advisor

Feb

EDU Advising Session

Decide Transfer Institution

2nd Fall

2nd Spring

Nov Praxis Core

Apply institution Register

+

See Advisor

Praxis Core workshop

FAFSA

Apply to Graduate

EDU Advising session

Feb
EDU Advising Session

Praxis Core workshop
Retake Praxis Core

Exit exam

Dispositions Due

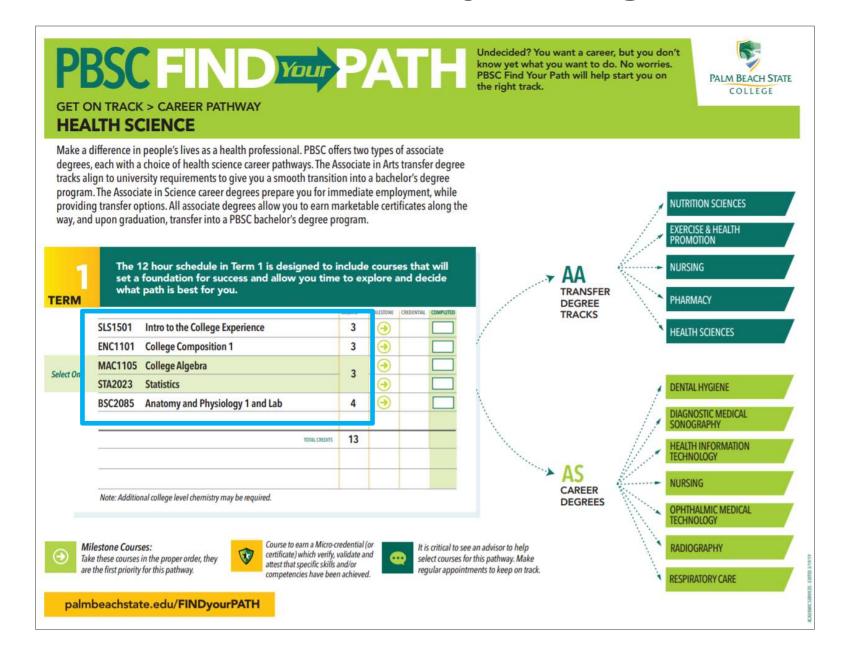
Recommended Elective: check catalog for other acceptable courses
This map assumes completion of course prerequisites



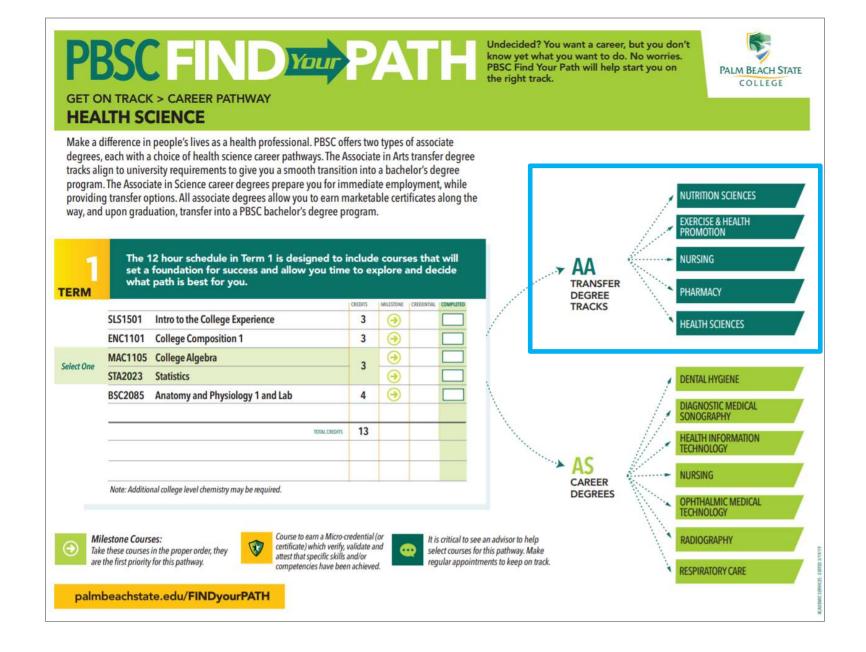
Program map examples

Seme				
Seme	Course	Credit Hours	Minimum Grade Required	Tips for Success
Course	CIT 237S Computer Security Essentials	3		▶Student must submit successful background
	CIT 242S Computer Forensics Essentials	3		check for CIT 237S.
CIT 11	CCC 24.05 CCM 4 CD	3	C	► Student should apply for internship.
	NEP 236S Configuring Microsoft Windows		С	►Advisor to evaluate student's eligibility to
<u>CIT 21</u>	Workstation ¹			graduate with Help Desk Short-Term Technical
COM.	<u>CSC 2115 CCNA 2</u> OR	3	C	Certificate, Networking Short-Term Technical
ENG 1	NEP 237S Configuring Microsoft Windows Server ¹		C	Certificate or Network Computer Management
Social	MKT 2185 Customer Service	1		Certificate.
	Technical Elective ²	3		
Credi	Credit Hours	16		
¹ Refer to	¹ Student must complete one of two series. CSC 210S, CSC 211S, CSC 2	12S and CSC 21	3S <u>OR</u> NEP 2369	5, NEP 237S, NEP 238S and NEP 239S.
Seme	Semester 4			
Course	Semester 4	Credit Hours	Minimum Grade Required	Tips for Success
	Semester 4		Grade	Tips for Success ►Student to submit graduation application.
	Course CIT 216S Capstone Project OR	Hours	Grade	►Student to submit graduation application.
Course CIT 21	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND	Hours	Grade	►Student to submit graduation application.
Course CIT 21 CIT 21	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security	Hours	Grade	►Student to submit graduation application. ►Student to meet with transfer advisor at four-
Course CIT 21 CIT 21 ENG 1	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security CIT 243S Advanced Computer Forensics	Hours 3 3 3	Grade Required	➤ Student to submit graduation application. ➤ Student to meet with transfer advisor at four-year school, if applicable. ➤ Advisor to evaluate student's eligibility to
Course CIT 21 CIT 21 ENG 1 MGT 2	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security CIT 243S Advanced Computer Forensics CSC 212S CCNA 3 OR	Hours 3	Grade Required	➤ Student to submit graduation application. ➤ Student to meet with transfer advisor at four-year school, if applicable. ➤ Advisor to evaluate student's eligibility to
Course CIT 21 CIT 21 ENG 1	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security CIT 243S Advanced Computer Forensics CSC 212S CCNA 3 OR NEP 238S Administering Microsoft Windows Serve	3 3 3 3 3	Grade Required	➤ Student to submit graduation application. ➤ Student to meet with transfer advisor at four-year school, if applicable. ➤ Advisor to evaluate student's eligibility to
Course CIT 21 CIT 21 ENG 1 MGT 2 MTH 1	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security CIT 243S Advanced Computer Forensics CSC 212S CCNA 3 OR NEP 238S Administering Microsoft Windows Serve CSC 213S CCNA 4 OR	3 3 3 3	Grade Required	➤ Student to submit graduation application. ➤ Student to meet with transfer advisor at four-year school, if applicable. ➤ Advisor to evaluate student's eligibility to
Course CIT 21 CIT 21 ENG 1 MGT 2 MTH 1	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security CIT 243S Advanced Computer Forensics CSC 212S CCNA 3 OR NEP 238S Administering Microsoft Windows Serve CSC 213S CCNA 4 OR NEP 239S Configuring Advanced Windows Server	3 3 3 3 3 3 3 3	Grade Required	➤ Student to submit graduation application. ➤ Student to meet with transfer advisor at four-year school, if applicable. ➤ Advisor to evaluate student's eligibility to
Course CIT 21 CIT 21 ENG 1 MGT 2 MTH 1 MTH 1 Huma	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security CIT 243S Advanced Computer Forensics CSC 212S CCNA 3 OR NEP 238S Administering Microsoft Windows Serve CSC 213S CCNA 4 OR NEP 239S Configuring Advanced Windows Server Credit Hours	3 3 3 3 3 15	Grade Required	➤ Student to submit graduation application. ➤ Student to meet with transfer advisor at four- year school, if applicable. ➤ Advisor to evaluate student's eligibility to graduate with Systems Administrator Certificate
Course CIT 21 CIT 21 ENG 1 MGT 2 MTH 1	Course CIT 216S Capstone Project OR CIT 291L Internship Experience AND CIT 291R Internship Seminar CIT 238S System Vulnerabilities & Security CIT 243S Advanced Computer Forensics CSC 212S CCNA 3 OR NEP 238S Administering Microsoft Windows Serve CSC 213S CCNA 4 OR NEP 239S Configuring Advanced Windows Server Credit Hours	3 3 3 3 3 15	Grade Required	➤ Student to submit graduation application. ➤ Student to meet with transfer advisor at four- year school, if applicable. ➤ Advisor to evaluate student's eligibility to graduate with Systems Administrator Certificate

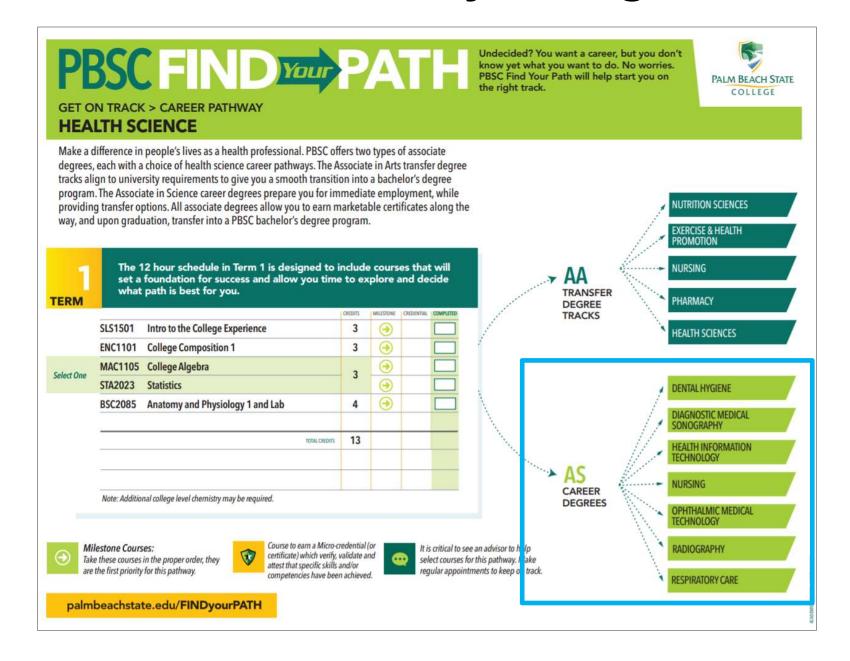


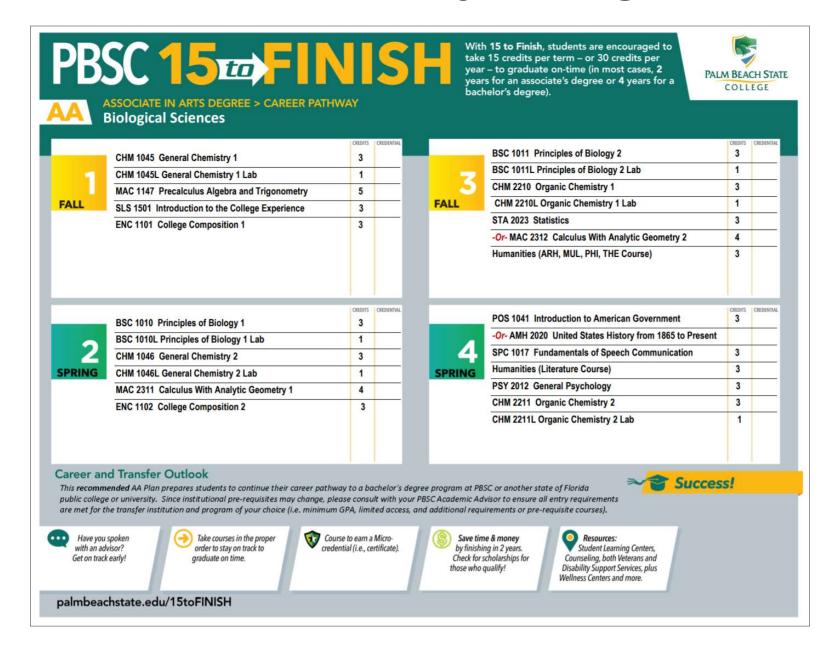
















ASSOCIATE IN SCIENCE> Career Pathway: Science, Technology, Engineering, Mathematics **Computer Programming AS**

FallTerr	"	15			
COP1000	Introduction to Programming	3	1	•	
CNT2000	Network Technologies	3	0	•	
CTS2120		3			
CGS1100	Microcomputer Applications	3	1	•	
	Any MAC prefix course from Mathematics - Area III	3			
Spring	Term	15			
CTS2301	Linux Fundamentals	3	1		
	Programming Languages*	6	1	©	
COP2700	Introduction to Database	3	1		
CIS2321	Systems Analysis and Design	3	•	**	
	ust pick 9 credits of approved Programing graming Specialist CCC.	Language Ele	ectives	for the Comp	uter

		Credits		DIT CERTI C2	FIGATE
Fall Term		15			
CIS2513	Information Technology Project Management	3	V		
	Business/Computer Elective	3			
	Programming Languages*	6	0	1	
ENC1101	College Composition 1	3			
Spring T	erm	15			
	Any course from Social Science Area V	3			
	Any course from Humanities Area II	3			
	Programming Language	3			
	Business/Computer Elective	3			
SPC1017	Fundamentals of Speech Communication	3			
	Total Program Credits:	60			

Milestone Courses: Takethese courses in the proper order, they are the first priority for this pathway.



Course to earn a Micro-credential (or certificate) which verify, validate and attest that specific skills and/orcompetencies have been achieved.



Certifications:

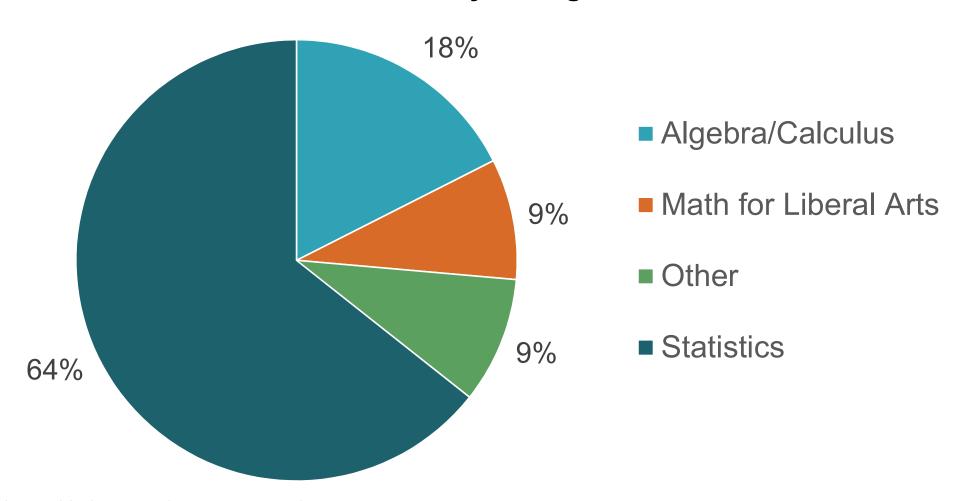
C1: Programing CCC 33cr

C2: Computer Programming Specialist CCC 18cr

palmbeachstate.edu/FollowtoFinish

Program-Aligned Math Pathways

Math Courses Taken by First-Time College Students: Tennessee Community Colleges, Fall 2016

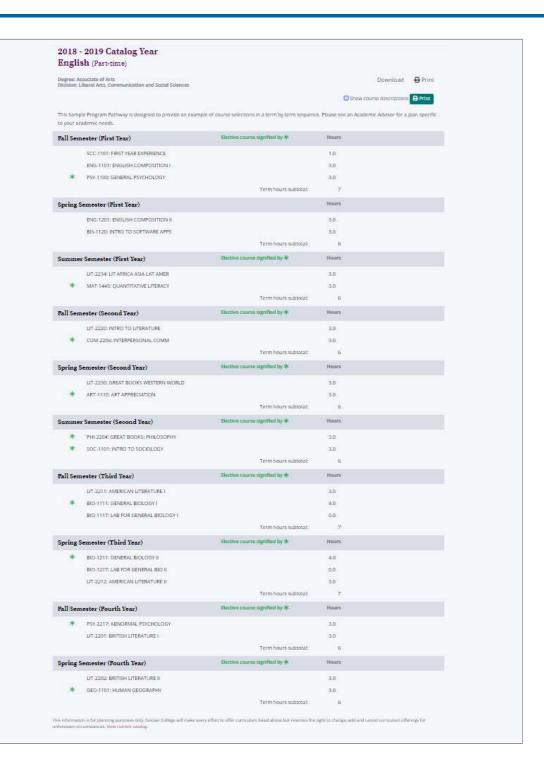


Source: CCRC Analysis of Tennessee Board of Regents data. N = 18,956.



Example 1:

Sinclair Community College





Example 2:

Riverside City College

Business and Information Systems Instructional Pathway

Riverside City College

Business Administration

Associate Degree for Transfer (ADT)

The Business Administration program prepares students to apply business principles and techniques in various career settings (domestic, international, electronic, etc.) in order to gain perspective on business situations affecting personal and working lives. Students will learn about buying, selling, and production of goods and services; understanding business organization; general management; employee motivation strategies; and basic accounting principles as well as economic and marketing principles. Completion of the Business Administration: Associate Degree for Transfer (ADT) will prepare you to meet minimum lower division admission requirements (60 transferable units) for transfer to a California State University (CSU). The Business Administration program map below includes all of your major coursework and recommended general education courses by term that is needed to fulfill your degree and transfer requirements.

	Business Administration- ADT (CSU)	
	0-15 units	Units
	Communication Studies 1 or 1H (CSU General Education: Area A1)	3
	Math 12 or 12H or 5 (CSU General Education: Area B4)	4
Term 1	Business 10 or 10H	3
	Computer Information Systems 1A	3
	Intersession (Winter or Summer Term)	Units
	Art 6 or Music 19 or Theatre Arts 3 (CSU General Education: Area C1)	3

	16-30 units	Units
	English 1A (CSU General Education: Area A2)	4
	Political Science 1 (CSU General Education: Area D and US 2)	3
Term 2	Accounting 1A	3
	Communication Studies 12 (CSU General Education: Area D)	3
	Intersession (Winter or Summer term)	Units
	Kinesiology 35 or 36 (CSU General Education: Area E)	3

Term 3	31-45 units	Units
	Economics 7 or 7H or 8 or 8H (CSU General Education: Area D)	3
	Geography 1 or 1H and 1/L (CSU General Education: Area B1)	4
	Accounting 1B	3
	English 1B (CSU General Education: Area A3)	3
	Intersession (Winter or Summer term)	Units
	Business 18A	3

	45-60+ units	Units
	Economics 7 or 7H or 8 or 8H	3
Term 4	Anthropology 1 or 1H (CSU General Education: Area B2)	3
	Spanish 1 or Japanese 1 or Chinese 1 or Philosophy 12 (CSU GE: Area C2)	3-5
	History 6 or 6H or 7 or 7H (CSU General Education: Area C2 and US 1)	3

For alternative CSU General Education options refer to the back of this page or in the RCC Catalog, under Requirements for College Transfer, page 79.

RCC Catalog website link:
https://www.rcc.edu/departments/Pages/College-Catalog.aspx

Fall Semester	Winter Intersession	Spring Semester	Summer Intersession
ACC 1A	ACC 1A	ACC 1A	ACC 1A
ACC 1B	ACC 1B	ACC 1B	ACC 1B
BUS 10	BU\$ 10	BUS 10	BUS 10
BUS 18A	BUS 18A	BUS 18A	BUS 18A
CIS 1A	CIS 1A	CIS 1A	CIS 1A
ECO 7	ECO 7	ECO 7	ECO 7
ECO 8	ECO 8	ECO 8	ECO 8

Milestones Milestones are courses, co-curricular activities and recommendations from your Student Success Team that will keep

Check off your milestones as you complete them.

Business Administration Degree Completion Milestones

you on track towards completion of your degree.

Complete English 1A (transfer-level English)
Complete Mat 12 or 5 (transfer-level math)
Complete Entry Level Business Course
Apply to Universities (CSU/UC application period Oct 1-Nov 30)
Apply for ADT degree by beginning of spring term before transfer
Complete RCC Graduation application (during your last term)

Student Success Team Milestones

п	Meet with your Counselor to Complete your Comprehensive Studen
	Education Plan (SEP)
п.	Complete FAFSA (Oct 1st- Mar 2nd for priority)
Π.	Meet with Faculty Advisor for career opportunities
В	Meet with your Counselor to update SEP (every semester)
	Meet with your Counselor for pre-graduation check
Co-	Curricular Activity Milestones
в	Research Potential Clubs on Campus

Participate in tutoring, student success workshops or supplemental instruction

Visit the Career Center for Internship opportunities

Visit the Career Center for Internship opportunities Research transfer institutions

Attend Transfer workshops and Transfer Fair
 Participate in an internship/ job shadowing

Participate in a research activity (meet with Faculty Advisor)

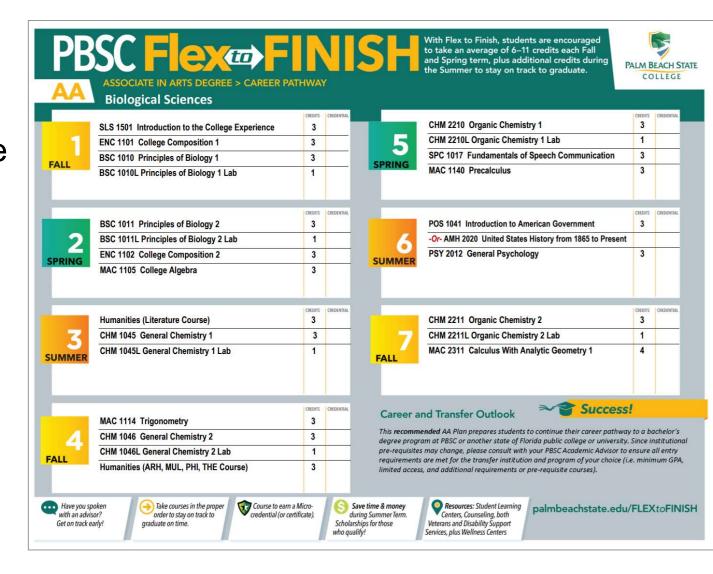
Enrollment status will impact the completion time for your degree and/or transfer. Full Time students are recommended to take between 12-15units per term. Part Time students are encouraged to take between 6-9 units per term (meet with a counselor to determine appropriate work/life/school balance). Program completion is dependent on your schedule availability and when courses are offered.

Business Administration ADT Map 2018-2019

Guided Pathways Program Map Draft



Example 3:
Palm Beach
Community College





Example 4: St. Petersburg College

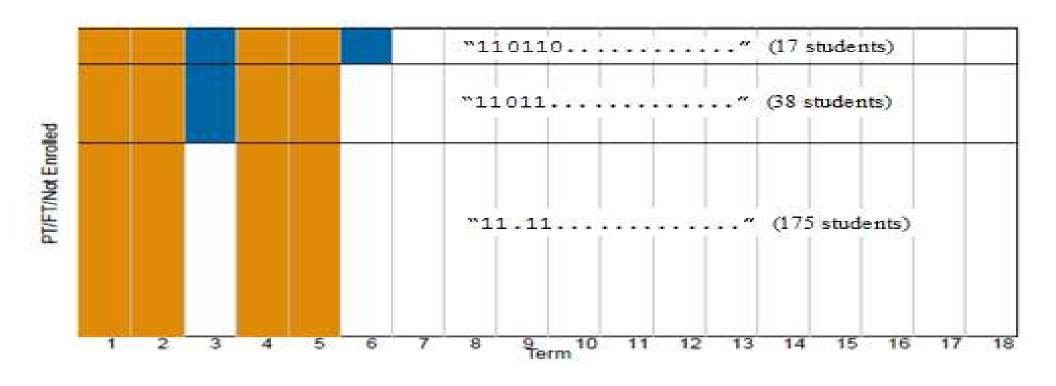


Recommended Academic Pathway - Effective Spring 2019 Business Administration (BUS-AS) BS/BAS Transfer Subplan

Seq #	Course	Course Title	Credit	Туре	Term Offered	Pre-Req	Options Available
1	ENC 1101	Composition I	3	Gen Ed	F, Sp, Su		Y
2	MAT 1033	Intermediate Algebra	3	PreReq	F, Sp, Su		
3	CGS 1100	Computer Applications	3	Support	F, Sp, Su		
4	GEB 1011	Introduction to Business	3	Core	F, Sp, Su		
5	MAC 1105	College Algebra	3	Subplan	F, Sp, Su	Υ	
6	ACG 2021	Financial Accounting	3	Core	F, Sp, Su		
7	PSY 1012	General Psychology	3	Support	F, Sp, Su		Υ
8	MAN 2021	Principles of Management	3	Core	F, Sp, Su		
9	GEB 2214	Business Communications	3	Core	F, Sp,Su		
10	HUM 1020	Introduction to Humanities	3	Gen Ed	F, Sp,Su		Υ
11	MAC 2233	Applied Calculus I	3	Subplan	F, Sp, Su	Υ	5
12	ENC 1102	Composition II	3	Subplan	F, Sp, Su	Υ	3
13	SPC 1017	Introduction to Speech Communication	3	Gen Ed	F, Sp, Su		Υ
14	ACG 2071	Managerial Accounting	3	Subplan	F, Sp, Su	Y	
15	PHI 1600	Studies in Applied Ethics	3	Gen Ed	F, Sp, Su		Υ
16	STA 2023	Elementary Statistics	3	Subplan	F, Sp, Su	Υ	
17	ECO 2013	Principles of Macroeconomics	3	Subplan	F, Sp, Su		
18	BUL 2241	Business Law I	3	Core	F, Sp, Su		Υ
19	MAN 2604	Intercultural Relations in Business	3	Core	F, Sp, Su		
20	ECO 2023	Principles of Microeconomics	3	Subplan	F, Sp, Su	Υ	
21	GEB 2940	Business Internship	3	Subplan	F, Sp, Su	Υ	5
		Total Program Credits	60				



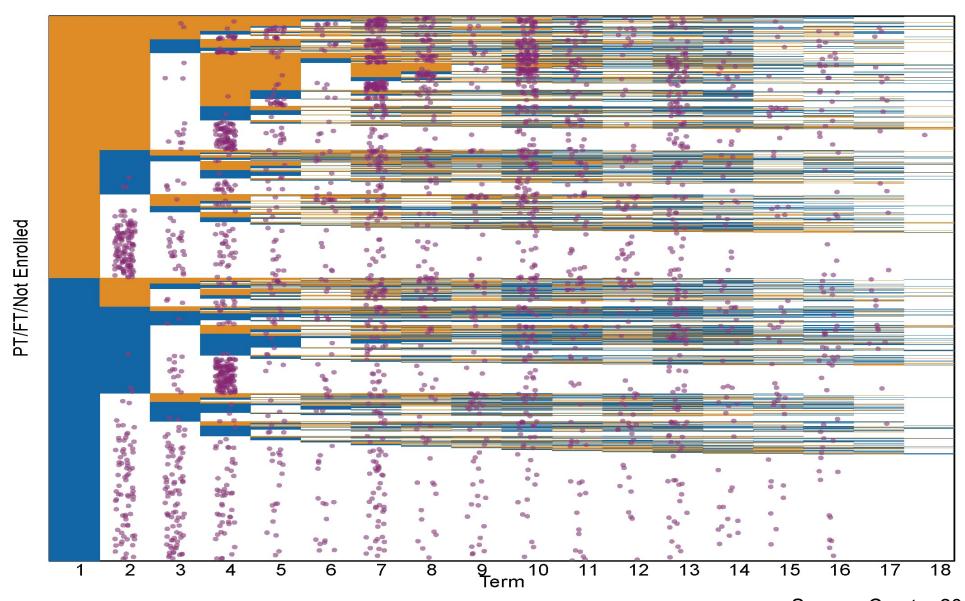
Ideal CC Student Pathways



Source: Crosta, 2013.



Actual CC Student Pathways



Source: Crosta, 2013.

Meta-majors

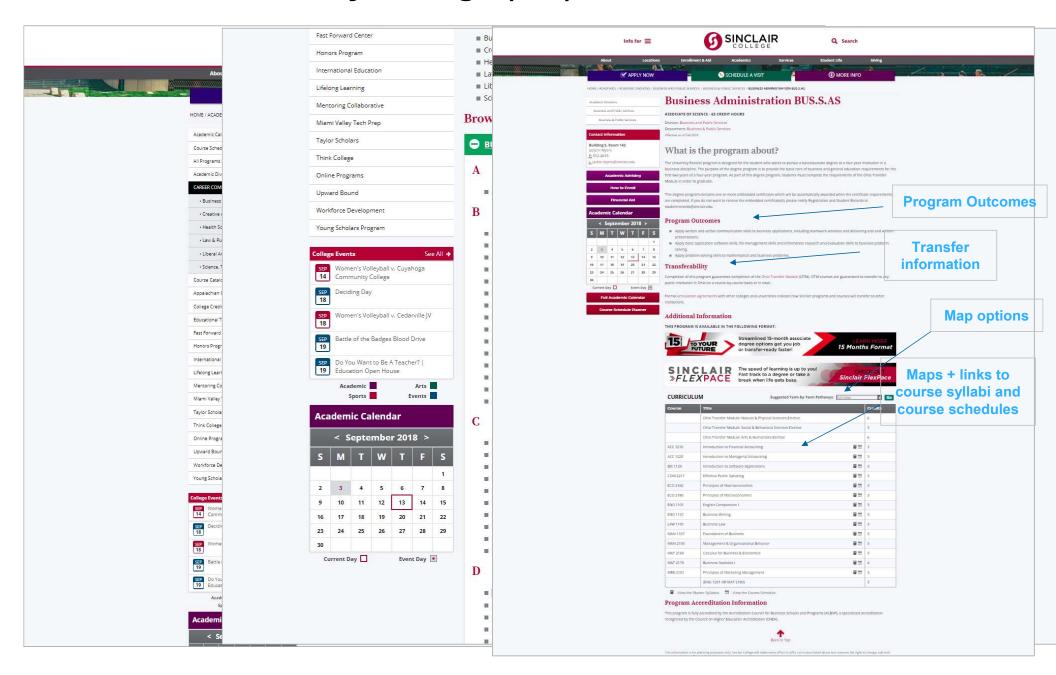


Prince George's Community College (MD)



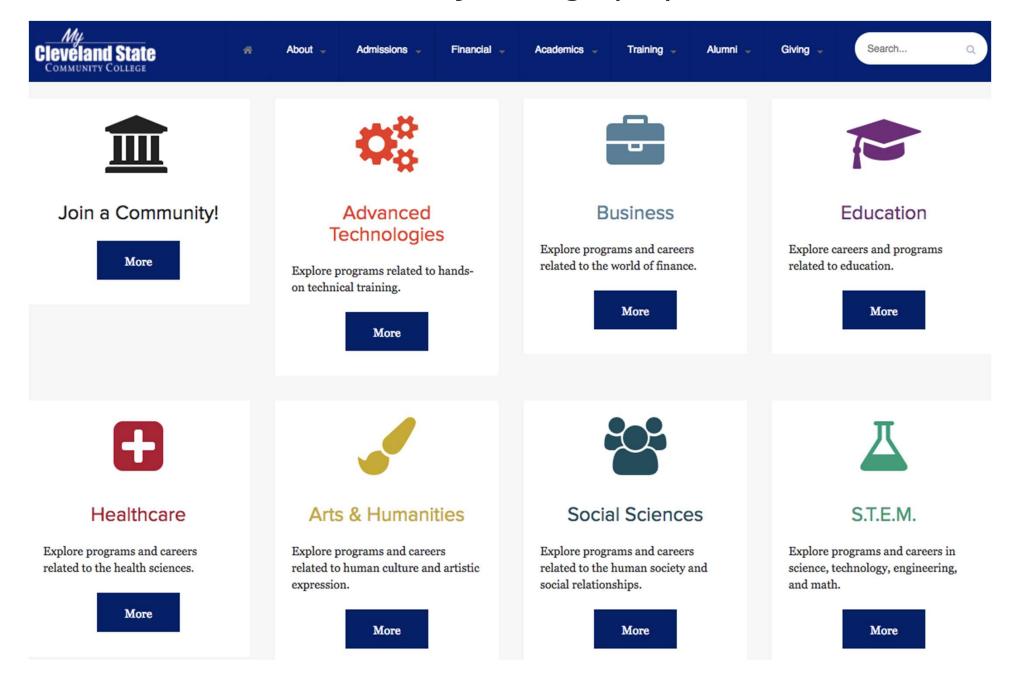


Sinclair Community College (OH)





Cleveland State Community College (TN)



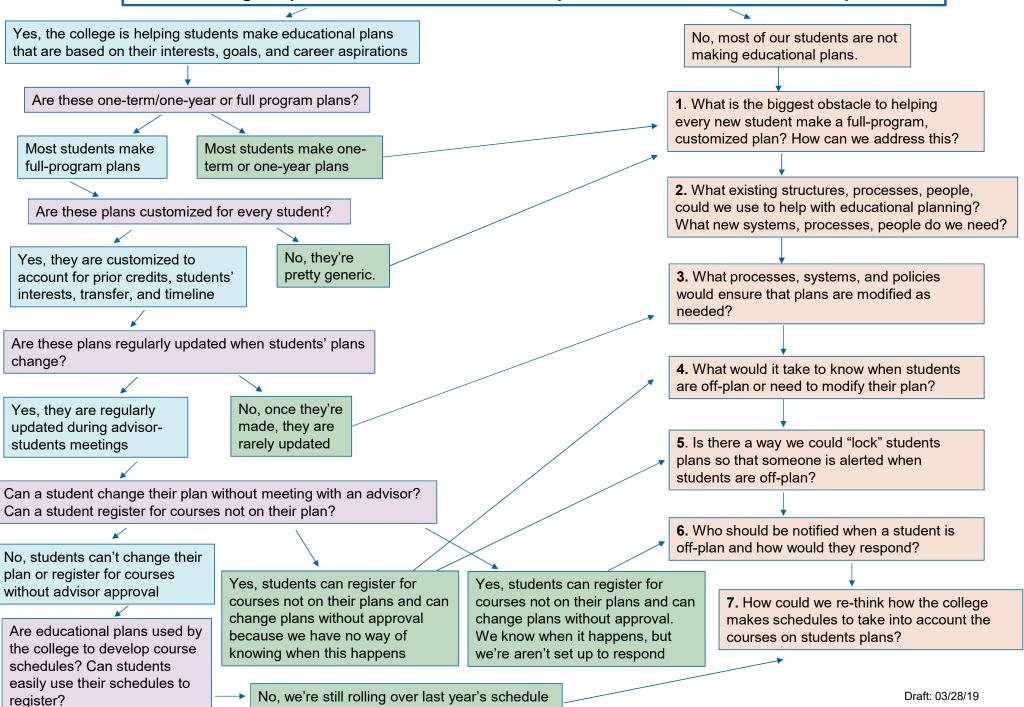
What will it take to help every student make an educational plan?

What makes a good education plan?

- Covers entire program (through completion) and is based on the program maps
- Customized for each student to account for:
 - Prior credits (transfer, APA, DE, PLA, etc.)
 - Educational goals and personal interests (electives)
 - Transfer destination and major
 - Timeline to completion
- Contains at least 1 program course in first term, and 3 program courses in year 1
- Includes experiential learning opportunities
- Easily accessible to students, advisors, faculty
- Is regularly updated to reflect any changes to students' plan
- Tied to scheduling and registration process and locked into student information system



Does the college help new students make educational plans? What will it take to scale this practice?





Thank you!

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212.678.3091



Evaluating and Improving Student Outcomes through Guided Pathways

Hana Lahr, Senior Research Associate

Michigan Guided Pathways Institute IV March 28-29, 2019

Today's Discussion

- How do we know if guided pathways reforms are working?
- Early adopters
- Setting targets for student improvement
- Getting student input
- Taking stock and figuring out next steps

How do we know if guided pathways reforms are working?

GP Leading Indicators: Early Momentum

- a) Credit momentum % of FTEIC students who attempt 15/30 credits in one term/year
- b) Gateway momentum % of FTEIC students who pass college-level English/math (or both) in one year
- c) Program momentum % of FTEIC students who pass at least 9 college-credit hours in the student's field of study in one year
- d) Persistence % of FTEIC students who persist to term 2.

Early Momentum Mindsets

Credit momentum:

- From current semester schedule to full-program plan
- From full-time vs. part-time to "on-plan" vs. "off-plan"
- From scheduling available courses to scheduling plan courses

Math and English gateway momentum:

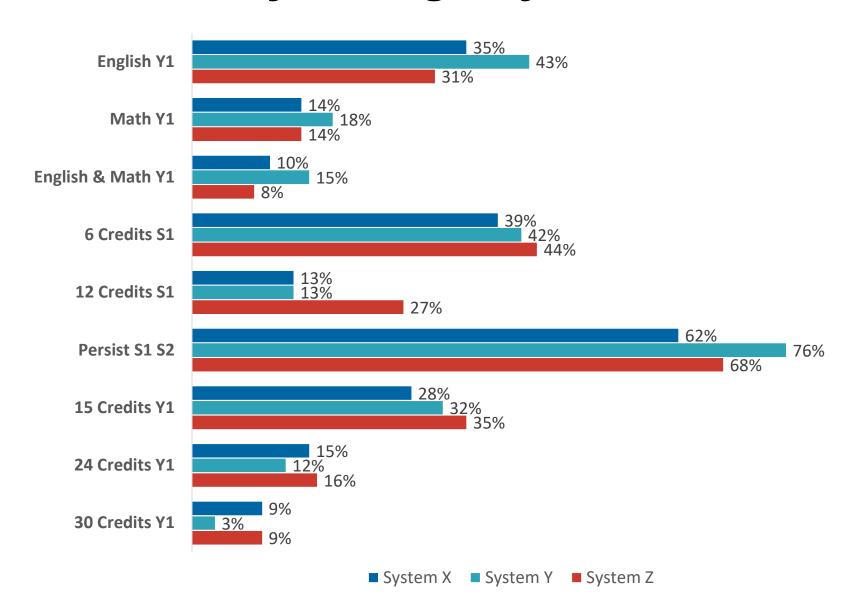
- From academic assessment to holistic assessment
- From pre-requisite remediation to co-requisite support

Program gateway momentum:

- From job/transfer help for near completers to career exploration and planning from the start
- From gen ed to meta-majors
- From algebra and English gateways to critical program courses



First-Year Momentum Outcomes across 3 Community College Systems



Summary

- Very few students are "on track" or "at pace" with firstyear KPIs
- 2. KPIs strongly predict student success
- 3. Improving KPI rates should significantly improve student success, especially for disadvantaged groups
- 4. Effects on award rates of 1-6 percentage points if 50% more students meet each KPI
- 5. Effects of meeting multiple KPIs are additive

Comprehensive student supports (especially in first year of community college) are needed to improve KPI attainment

Early Adopter

Jackson College (MI)

General Education/MTA Requirements

Course Name	Credits	Prerequisites
Cultural Anthropology	3	ENG 085*
Art History: Prehistoric to 1400	3	ENG 085, ENG 091
Introductory Biology	4	ENG 085*, ENG 090* and MAT 033* or higher
Interpersonal Communication	3	ENG 085, ENG 091
Writing Experience I	3	ENG 085 and ENG 091
Writing Experience II	3	ENG 131
Cultural Connections	3	ENG 085 and ENG 091
Understanding Music	3	ENG 085*
Contemporary Science	4	ENG 090* and MAT 020* or higher
American National Government	3	ENG 085, ENG 091
Introduction to Psychology	4	ENG 085* and ENG 090*
Principles of Sociology	3	ENG 085* and ENG 090*
Quantitative Reasoning	4	MAT 030
Seminar in Life Pathways	3	
	Cultural Anthropology Art History: Prehistoric to 1400 Introductory Biology Interpersonal Communication Writing Experience I Writing Experience II Cultural Connections Understanding Music Contemporary Science American National Government Introduction to Psychology Principles of Sociology Quantitative Reasoning	Cultural Anthropology 3 Art History: Prehistoric to 1400 3 Introductory Biology 4 Interpersonal Communication 3 Writing Experience I 3 Writing Experience II 3 Cultural Connections 3 Understanding Music 3 Contemporary Science 4 American National Government 3 Introduction to Psychology 4 Principles of Sociology 3 Quantitative Reasoning 4

JC Associate in Arts and EMU Social Work/Liberal Arts Electives

Course #	Course Name	Credits	Prerequisites
ENG 249	African-American Literature	3	ENG 085* and ENG 131
GEO 132	World Regions	3	ENG 085* and ENG 090*
PSY 245	Infancy and Childhood	3	PSY 140
PSY 251	Abnormal Psychology	3	PSY 140
PSY 252	Developmental Psychology	3	PSY 140
SOC 152	Social Psychology	3	PSY 140 or SOC 231
SOC 236	Women in a Changing Society	3	ENG 085* and ENG 131

^{*}Required for EMU's BSW program. If not transferred from JC, must be completed at EMU.

Note from EMU: Sign up with us! If you let us know you are using this articulation agreement, we can stay in touch with and provide information and advising to you while you are still at your community college. Sign up at:

Sample Course Map

This program map satisfies the Associate in Arts degree (AA) degree from Jackson College, the Michigan Transfer Agreement (MTA), and the liberal arts requirements for the Bachelor of Social Work (BSW) degree at Eastern Michigan University.

SEMESTER 1				
Course #	Course Name	Credits	Prerequisites	
ENG 131	Writing Experience I	3	ENG 085 and ENG 091	
PSY 140	Introduction to Psychology	4	ENG 085* and ENG 090*	
MAT 130	Quantitative Reasoning	4	MAT 030	
SEM 140	Seminar in Life Pathways	3		

SEMESTER 2					
Course #	Course Name	Credits	Prerequisites		
BIO 110	Introductory Biology	4	ENG 085*, ENG 090* and MAT 033* or higher		
ENG 132	Writing Experience II	3	ENG 131		
PLS 141	American National Government	3	ENG 085, ENG 091		
SOC 231	Principles of Sociology	3	ENG 085* and ENG 090*		

SEMESTER 3			
Course Name	Credits	Prerequisites	
World Regions	3	ENG 085* and ENG 090*	
Understanding Music	3	ENG 085*	
Contemporary Science	4	ENG 090* and MAT 020* or higher	
Abnormal Psychology	3	PSY 140	
	Course Name World Regions Understanding Music Contemporary Science	Course Name Credits World Regions 3 Understanding Music 3 Contemporary Science 4	

SEMESTER 4				
Course #	Course Name	Credits	Prerequisites	
ENG 249	African-American Literature	3	ENG 085* and ENG 131	
HUM 131	Cultural Connections	3	ENG 085 and ENG 091	
PSY 245	Infancy and Childhood	3	PSY 140	
SOC 236	Women in a Changing Society	3	ENG 085* and ENG 131	

MTA is completed at the end of this term

SEMESTER 5					
Course #	Course Name	Credits	Prerequisites		
ANT 131	Cultural Anthropology	3	ENG 085*		
ART 111	Art History: Prehistoric to 1400	3	ENG 085, ENG 091		
COM 240	Interpersonal Communication	3	ENG 085, ENG 091		
PSY 252	Developmental Psychology	3	PSY 140		
SOC 152	Social Psychology	3	PSY 140 or SOC 231		

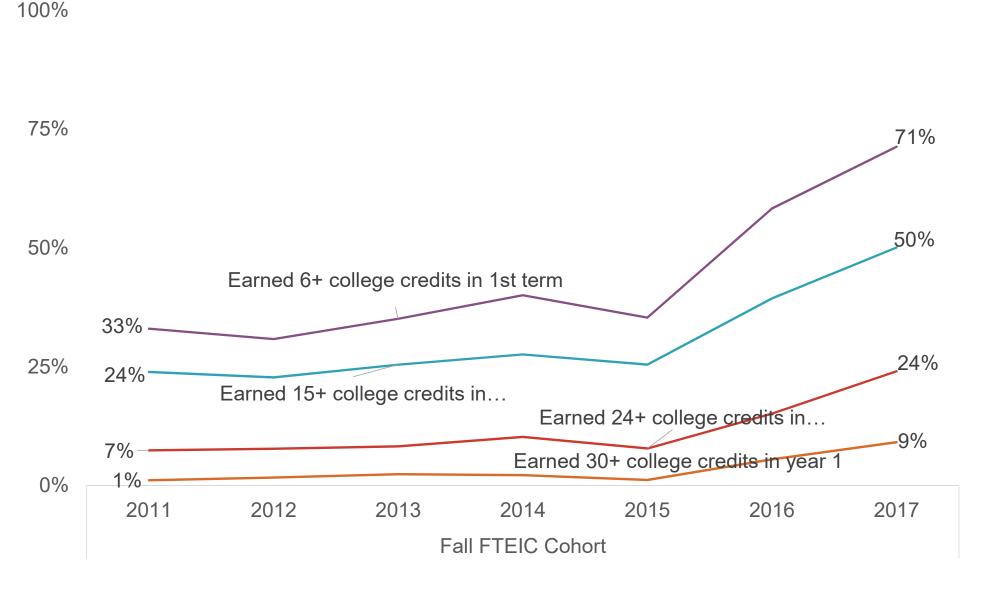
AA is completed at the end of this term



		4				4.4	
Jackso-	M	Jackson Co	Jackson College	e Dathwaye with	n Michigan Care	or Pathways Int	ormation
Student na "Whe	Student username:	Jackson College Pathways	Jackson College Pathways	Is This Career Path for You?	Career Categories	Courses in School	Sample Careers and Levels of Education Required
• "Wha	Default password: Verify online acc working for: Let	Business and Compute Technology Careers in this path are related to the business environment These include entrepreneusales, marketing, computer/inform systems, finance, accounting personnel, economics, and management.	Careers in this path are related to the humanities and performing, visual, literary, and media arts. These include architecture; graphic, interior, and fashion design; writing; film; fine arts; journalism; languages; media; advertising; and public relations.	Are you a creative thinker? Are you imaginative, innovative, and original? Do you like to communicate ideas? Do you like making crafts, drawing, playing a musical instrument, taking photos, or writing stories? This may be the career path for you!	Advertising and Public Relations Creative Writing Film Production Foreign Languages Journalism Radio and TV Broadcasting	Journalism Graphic Arts Language Arts Fine Arts Courses (Arts, Drama, Music) Architectural Drafting and Design Sculpture Photography	Public Relations Executive UG Dancer D Film Producer HS Fashion Designer UG Journalist UG Radio and TV Broadcaster HS
• "Do y - "Do y - "Ars "Whi	Update the stude Update the Goog Add "AT" to PER CASM your conv	Health Sciences Careers in this path are relito the promotion of health it treatment of disease. These	Science, Engineering, and Math (STEM)	Do you love science, and understanding how things work? Do you like to invent and design things? Do you enjoy working with numbers and data? This could be the career path for you!	Life Sciences Physical Sciences Lab. & Medical Technology Computer Science Architecture Engineering and Related Technologies Math & Data Analysis	Biology Chemistry Physics/Astronomy Environmental Science Computer Science Engineering Mathematics	Physical Scientist Life Scientist Architect G Engineer G Chemical Engineer UG Software Engineer UG Web Designer Mathematician G Actuary G
• "Do y • "Is [c] • "Do y • "Do y	#** WHEN FULLY CO Navigator signature: Notes:	Human Services Careers in this path are relito economic, political, and social systems. These inclined education, government, lay	Skilled Trades and Agriculture Careers in this path are related to technologies necessary to design, develop, install, and maintain physical systems. These include engineering, manufacturing, construction, service, and related technologies.	Are you mechanically inclined and practical? Do you like reading diagrams and blueprints, and drawing building structures? Are you curious about how things work? Would you enjoy painting a house, repairing cars, wiring electrical circuits, or woodworking? Do you like to garden or mow the lawn? This may be the career path for you!	Precision Production Mechanics and Repair Manufacturing Technology Drafting Construction Agriculture	Drafting Science Robotics Machine Tools Physical Sciences/Physics Industrial/Mechanical Drafting Math Electronics Agriculture	Plumber HS Electrician HS Air Traffic Controller HS Auto Mechanic HS Draftsman HS Surveyor HS Geographer UG Famer HS Landscaper D
• "Are L • "Are		education, government, lav law enforcement, leisure a recreation, military, religion child care, social services, personal services.	Education Level Key: High So Degree: G Source: https://www.michigan	chool Diploma: D		HS Undergraduate Degi	ee: UG Graduate



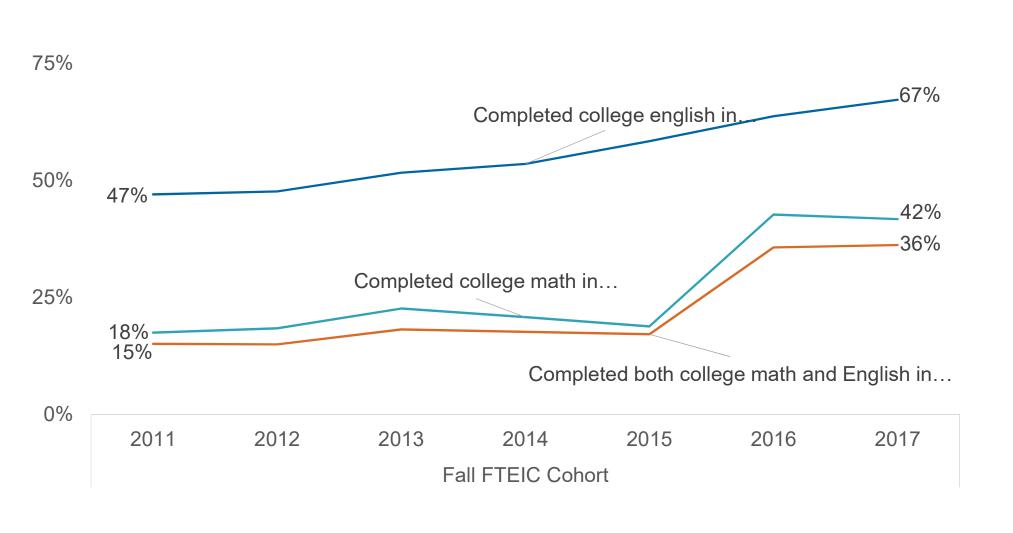
Jackson College First Year Credit Momentum





100%

Jackson College Gateway Math & English Momentum



Early Adopters

Tennessee Community Colleges

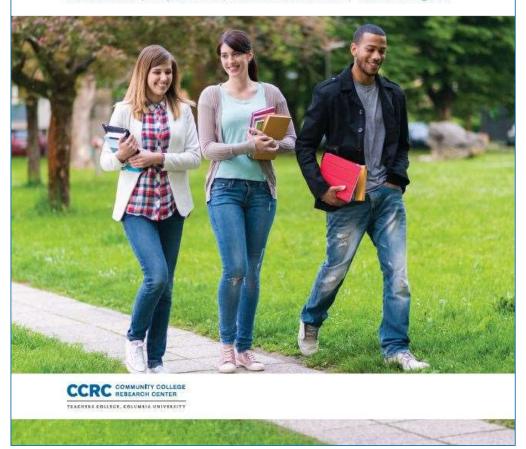


REPORT | SEPTEMBER 2018

Building Guided Pathways to Community College Student Success

Promising Practices and Early Evidence From Tennessee

Davis Jenkins | Amy E. Brown | John Fink | Hana Lahr | Takeshi Yanagiura

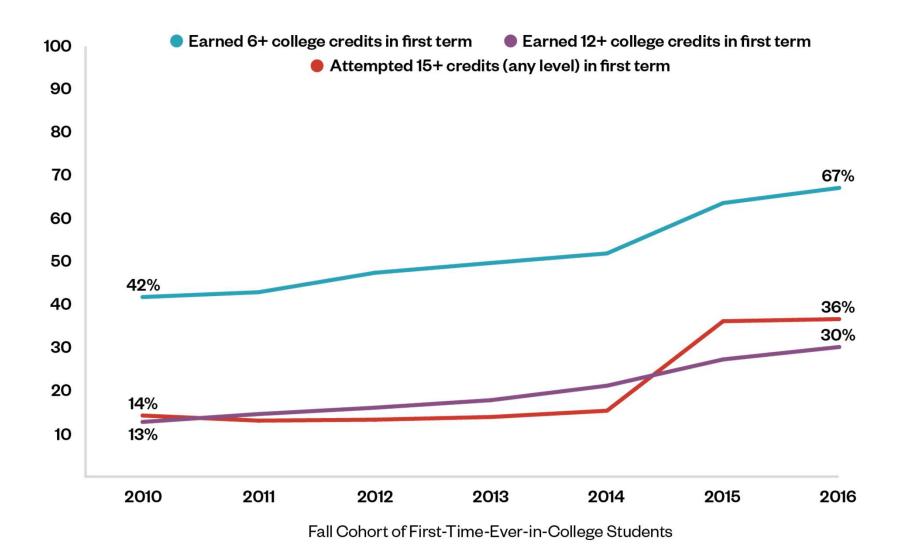


Tennessee Completion Practices

- a) Map all programs to career outcomes; include the "right" math on each map
- b) Redesign intake experience to help students explore, choose a major or focus area, develop full-program plan
- c) Require students with ACT of 13-18 to take "corequisite" math (aligned with math pathway), writing and/or reading
- d) Require students with ACT below 13 to develop learning plan and give them intensive support
- e) Increase exposure of all students to high-impact teaching practices

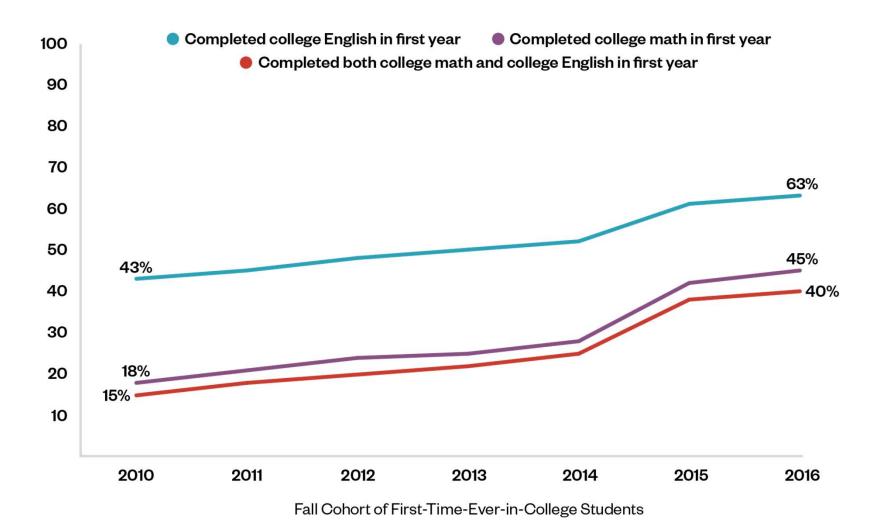


TN CCs: First Term Credit Momentum KPIs



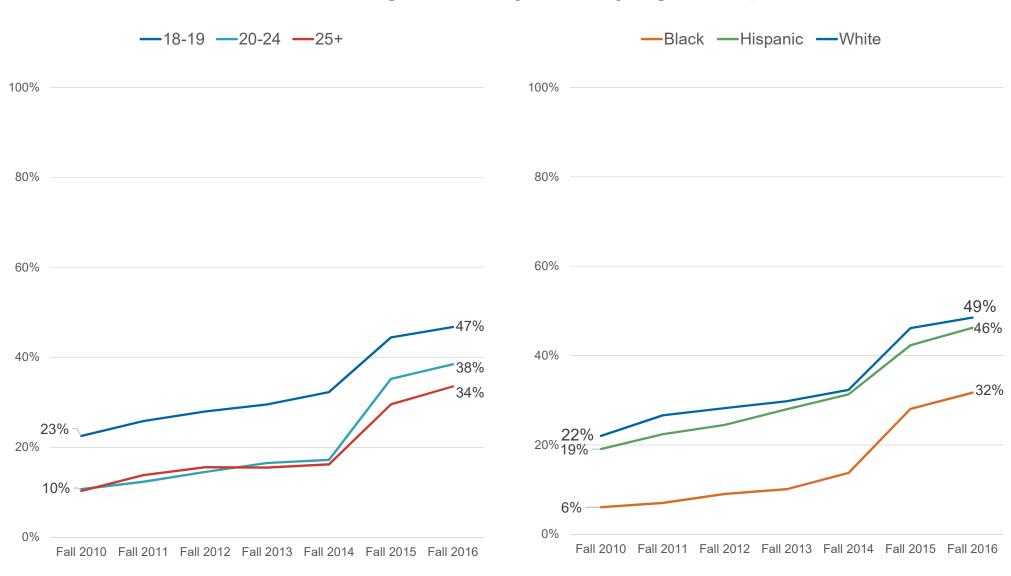


TN CCs: First-Year Gateway Course Completion





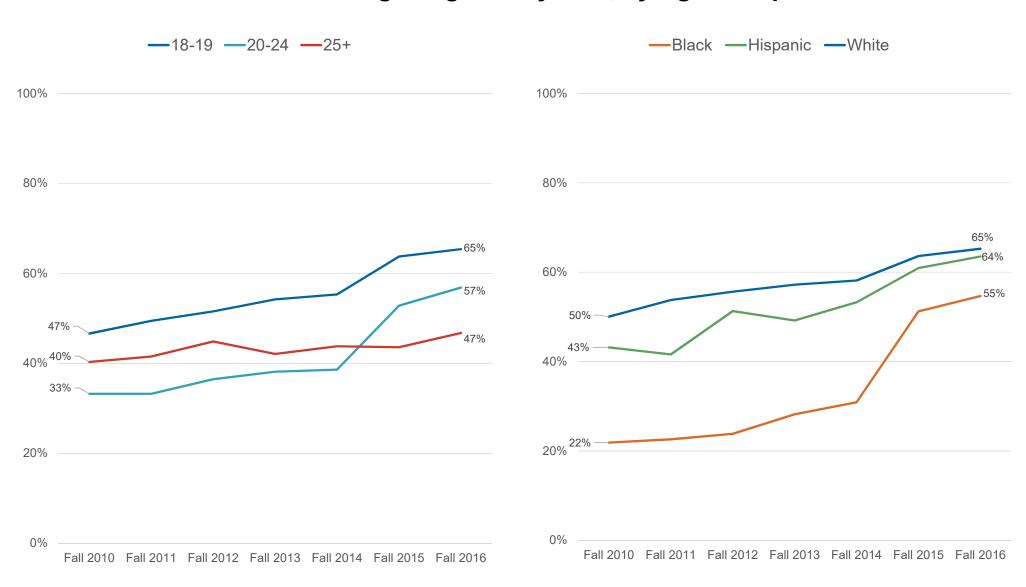
TBR CCs: Passed college math in year 1, by Age Groups and Race



Fall FTEIC Cohort Fall FTEIC Cohort



TBR CCs: Passed college English in year 1, by Age Groups and Race



Fall FTEIC Cohort

Fall FTEIC Cohort

Setting Targets for Improvement

Setting Targets for Improvement

Guiding Questions:

- Based on your college's data from the most recent five years, what amount of improvements in student success could be expected in the next five years?
- Based on data from the most recent five years, what amount of narrowing of equity gaps could be expected in the next five years?

CCRC

Percent Change 2010-2016

Percentage Point Change 2010-2016

Math

149%

27pp

English

47%

20pp

Math & English

165%

Black-White Percentage Point Gap: 2016

Hispanic-White Percentage Point Gap:2016

Math

17pp

2pp

English

11pp

2pp

Math & English

15pp

Percent Change 2010-2016

Percentage Point Change 2010-2016

Earned 12+ Credits, 1st term

136%

17pp

Earned 24+ credits, 1st year

101%

12pp

Earned 30+ credits, 1st year

72%

Black-White Percentage Point Gap: 2016

Hispanic-White Percentage Point Gap:2016

Earned 12+ Credits, 1st term

24pp

11pp

Earned 24+ credits, 1st year

19pp

8pp

Earned 30+ credits, 1st year

6pp

Setting Goals for Improvements: Looking at Current Data and Practices

- What practices are you implementing at scale that might contribute to changes in KPIs? What might be most impactful?
- Where are there equity gaps by race, age, and income?
 How are you designing practices to reduce these gaps?
- Given your KPIs, what improvements could you expect for your college over the next several years? Who is tracking these KPIs and how is the information being shared and discussed?

Tips on Using Data to Monitor & Improve Student Progression & Success

- Chart trends in early momentum for FTEIC students (do so for dual enrollment students separately)
- Disaggregate results by race, family income, age, etc.
- Disaggregate results by program or meta-major
- Convene faculty and student services staff to discuss how to redesign new student experience to increase early momentum
- Hold similar discussions/planning by meta-major
- Scrutinize all changes through equity lens

Getting student input

College Practices that Drive Students Away

- Intake process discourages many students from enrolling
- Education paths to degrees, careers and transfer are unclear
- New students not helped to explore options/interests, develop a plan
- Pre-requisite dev ed sorts out students; fails to prepare for success in college-level courses
- Students' progress not monitored; advising grossly inadequate
- Colleges fail to schedule courses students need, when they need them
- Too many students experience abstract, rote instruction in subjects they see as irrelevant; too few experience active learning on issues of interest
- Too many poorly prepared students allowed to take fully online courses
- Instructors not systematically helped to adopt high-impact practices
- Students not helped to gain program-relevant experience

CCRC

How are these reforms affecting the student experience?

- Student focus groups
 - CCCSE
 - DIY?
- Student surveys
 - http://www.ccsse.org/center/initiatives/pathways/tools/

Pathways Toolkit:

Intersecting Engagement Data with Pathways (CCSSE 2017-present)











Taking stock and figuring out next steps

Lessons on Leading College Redesign

- Redesigning colleges on guided pathways model is a big technical challenge, but even bigger cultural one
- Effective leaders change the conversation: from college/course enrollment to program success (completion, transfer, employment); from students at intake to students from contact to completion and beyond; from student lack skills and knowledge to students lack in good teaching and support
- Critical importance to redesign of broad engagement in program and student experience mapping (status quo and desired)
- Critical importance to implementation of well-managed cross-functional teams
- Challenge: creating time and resources for reflection, design, planning, professional development and evaluation
- Challenge: sustaining innovation in face of turnover, uncertain policy/fiscal environment; exhaustion
- Challenge: Latest shiny grant-funded "solutions"



Idealized Timeline for Implementing Guided Pathways at Scale

LAYING THE GROUNDWORK

3+ Years Prior to Pathways

- · Build capacity to collect, report, and use data
- Develop strategic goals and plan, focused on improving student outcomes
- · Implement at least one major innovation at scale

BUILDING A SENSE OF URGENCY

Year 1

- · Make the case for change
- Scrutinize current practice from student perspective

INTAKE AND ADVISING REDESIGN

Years 2-3

- Redesign intake to enable students to explore career/academic options and develop full-program plan by end of term 1
- Pilot integrated and contextualized academic support for program gateway courses
- Redesign scheduling and advising to support timely student advancement
- Plan upgrading of business process and IT systems and begin training staff

IMPROVED SCALE IMPLEMENTATION

Years 4-5

- Evaluate and improve pathways implementation
- Build academic and career communities within meta-majors
- Extend program pathways into high schools (start with dual enrollment) and adult ed programs

Year 1 Year 2 Year 3 Year 4 Year 5 Year 6

MAPPING PROGRAM OPATHWAYS

Year 2

- Organize programs into career-focused meta-majors
- Backward map all programs to jobs and transfer opportunities

INITIAL SCALE IMPLEMENTATION

Year 3

- Begin scale implementation of new student intake, planning, scheduling, and advising
- Reorganize learning outcomes assessment around meta-majors and maps
- Implement IT systems and business processes to support pathways
- Plan extension of program pathways into high schools and adult ed programs

ONGOING IMPROVEMENT

Ongoing

 Institutionalize program review, improvement, and professional development within and across meta-majors

Figuring out next steps

- Scale of Adoption Assessment
 - Equity considerations
- Disaggregate KPIs
- "A year of reflection" or "taking a pause"



Thank you!

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